

## Outcomes and metrics

For each metric other than patient experience, please provide details of the expected outcomes and benefits of the scheme and how these will be measured.

please see attached BCF doc7 for details of measures, what they are based on and how they have been chosen

For the patient experience metric, either existing or newly developed local metrics or a national metric (currently under development) can be used for October 2015 payment. Please see the technical guidance for further detail. If you are using a local metric please provide details of the expected outcomes and benefits and how these will be measured, and include the relevant details in the table below

National Metric to be adopted

For each metric, please provide details of the assurance process underpinning the agreement of the performance plans

The metrics have been supplied by Staffordshire County Council Performance unit. All measures and targets will be monitored by HWB or under delegated authority to the Programme managers. Targets set must be agreed jointly with delivery partners and therefore must be treated as draft targets until agreement is reached with providers.

If planning is being undertaken at multiple HWB level please include details of which HWBs this covers and submit a separate version of the metric template both for each HWB and for the multiple-HWB combined

n/a

Metrics		Current Baseline as at September 2013	Performance underpinning April 2015 payment	Performance underpinning October 2015 payment
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	Metric Value	661.1	N/A	654.5
	Numerator	1,094		1,155
	Denominator	165,475		176,477
		( April 2012 - March 2013 )		( April 2014 - March 2015 )
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Metric Value	85.90%	N/A	85.90%
	Numerator	455		>=455
	Denominator	530		>=530
		( April 2012 - March 2013 )		( April 2014 - March 2015 )
Delayed transfers of care from hospital per 100,000 population (average per month)	Metric Value	256.1	241.3	231.9
	Numerator	15,845	15,023	9,689
	Denominator	687,473	691,771	696,351
		(April to December 2013)	( April - December 2014 )	( January - June 2015 )
Avoidable emergency admissions (composite measure) - Average per month	Metric Value	197.9	174.0	212.6
	Numerator	20,232	9,018	11,084
	Denominator	852,123	863,907	868,757
		(April 2012 to March 2013)	( April - September 2014 )	( October 2014 - March 2015 )
Patient / service user experience [for local measure, please list actual measure to be used. This does not need to be completed if the national metric (under development) is to be used]		( insert time period )	N/A	( insert time period )
Injuries due to falls in people aged 65 and over (age standardised rate per 100,000 population)	Metric Value	1,760	1,834	1,858
	Numerator	3,443	3,653	3,717
	Denominator	160,620	168,000	170,000
		January 2013 - December 2013	January 2014-December 2014	July 2014-June 2015
Proportion of adult social care users who have as much social contact as	Metric Value	35.3%		39.2%